

# 10 cool capabilities of DEX

There's a very good reason today's forward-thinking organizations are focused on improving the Digital Employee Experience (DEX): Better DEX leads to better business outcomes. Let's look at ten cool ways Workspace ONE® Experience Management can help your organization:



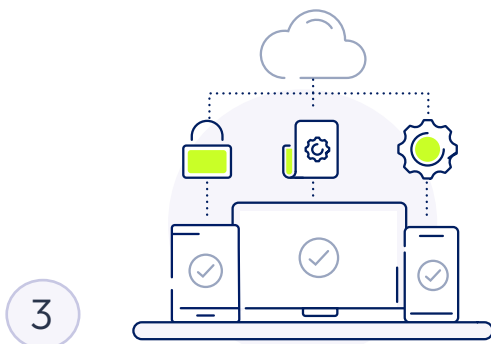
## 1 Identify risks

Automated anomaly detection and prioritization identifies unusual patterns, behaviors, and events that indicate risk or inefficiency, such as excessive logins and rogue apps. This helps your organization maintain operational stability, enhance security, and improve decision-making.



## 2 Address challenges early

Proactive issue alerting enables early detection of problems, minimizing disruptions and enhancing digital resiliency. By identifying and addressing issues before they escalate, your organization can boost efficiency and reduce costs.



## 3 Fix problems faster

Incident management and collaboration enables rapid resolution of issues to maintain business continuity and enhance organizational efficiency. Handling incidents more effectively and efficiently helps minimize disruptions, protect company assets, and foster teamwork.



## 4 Minimize disruptions

Unexpected shutdowns, hard resets, and long boot durations can disrupt operations, hinder productivity, increase costs, and bottleneck your business goals. Automated issue remediation helps minimize these disruptions to keep your organization humming along.



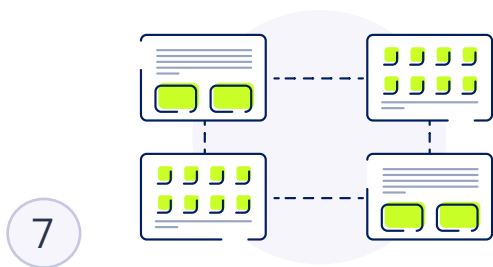
### 5 Align IT services with business needs

Integration of ITSM tools helps you streamline IT operations, improve service delivery, and enhance collaboration across departments. By enabling stronger alignment of services with business needs, ITSM integration helps ensure that your technology supports your goals.



### 6 Manage change better

Poorly managed change can lead to resistance and inefficiency, while great change management drives innovation and growth. Workspace ONE Experience Management enables you to monitor the impact of change management to effectively implement organizational transition with minimal disruption.



### 7 Pay only for what you need

Stop paying for unused software. App usage analytics and software metering helps identify unused or underused licenses, so you can reclaim costs. Say goodbye to overprovisioning and under provisioning.



### 8 Optimize resources

Use device experience scores and performance telemetry over time with automated remediations to help identify and fix underperforming devices. This data can help you make informed device refresh decisions and ensure mission-critical device investments are right-sized.



## 9 Measure employee sentiment

Workspace ONE Experience Management helps you track, understand, and improve employee sentiment to enhance productivity, innovation, customer satisfaction, and overall organizational success. Foster a positive work environment, retain top talent, and achieve your organization's long-term goals.



## 10 Mitigate risk when devices get lost

Lost devices pose significant risks to your enterprise. Workspace ONE Experience Management provides effective mitigation for the management and recovery of lost frontline devices, helping you protect company data and minimize security threats.

## Get started

To learn more about Experience Management, visit the [product page](#) or [contact](#) your Omnissa representative today.